

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 13th day of November' 2024

C.G.No.176/2024-25/Chittoor Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. R. Sreeram, D.No. 6-137,
Sreeram Nagar, Kallur Cross,
Perumallapalli, Tirupati District.

Complainant

AND

1. Superintending Engineer/O/Chittoor
2. Dy. Executive Engineer/O/Sodum
3. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the complainant, respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint stating that he applied for new agricultural service connection by paying the necessary amounts in March'2024 but till this date it was not released.



- 02.** The said complaint was registered as C.G.No.176/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have erected four PSCC poles and balance work of enhancement of DTR and erection of AB Cable work will be completed and service will be released as and when the material will be supplied from District Stores, Chittoor as the material is presently not available.
- 03.** Heard complainant and respondents through video conferencing. The respondents submit that they have executed part of the work to issue new service connection but they could not complete the work as the necessary material is not supplied from the District Stores and they would complete the work as and when they receive the material. The complainant agreed for the same and requested to close the complaint. Hence, the complaint is closed directing the respondents to complete the work immediately on receiving the material under intimation to the Forum. Accordingly, the complaint is closed. There is no order as to costs.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,



Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November'2024.

Cheng 13/11/2024

CHAIRPERSON

S. Ramana Jay Rao
Member (Finance)
13/11/2024

gpy 13/11
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

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